



Organization or Agency: **International Organization for Migration (IOM)**
Position Title: **Livelihoods Program Assistant (Case Management)**
Organizational Unit: **Transition and Recovery Division**
Duty Station: **Ninawa (Mosul) –Iraq**
Type of Contract: **Sub-Contract to Stars & Orbit**
Grade: **Equivalent to G5**
Duration of Appointment: **Six (6) months, with the possibility of extension subject to satisfactory performance and funds availability**
Closing Date: **02nd September 2022**
Reference Code: **CFA2022/IRQ/203**

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged, as well as the internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, the internal candidates are considered as first-tier candidates.

Context/Reporting line:

Under the general guidance of the Head, Transition and Recovery Division, the overall supervision of the Programme Coordinator, the administrative supervision under the Head of sub-office (HoSO), and the direct supervision of the Team Leader, the incumbent will be responsible for assisting programs related to return and recovery under the area of responsibility as below:

Core Functions / Responsibilities

1. Work closely with different IOM units and other organizations to establish service referral initiatives
2. Profile and mobilize families in the targeted communities for potential enrollment in the IOM services
3. Facilitates access to resources provided by communities, NGOs, the Private sector, and other actors working in the areas. This includes housing, food, clothing, school programs, vocational opportunities, or services
4. Facilitate admin and logistical requirements of the program by coordinating with different teams in IOM and submitting appropriate supporting documents to initiate the payment delivery process.
5. Facilitate the enrollment of the targeted beneficiaries to different livelihoods services and prepare appropriate livelihoods service plans based on the different assessments.
6. Provide mentorship and coaching services to beneficiaries and ensure that the developed livelihoods plans are on track.
7. Work closely with selected IOM beneficiaries to make informed decisions by acting as their advocate throughout the program and advising when appropriate.
8. Handle case assignments, draft service plans, review case progress, and provide recommendations to determine case closure
9. Work closely with different IOM teams and develop effective working relations with different teams in IOM throughout the entire case management process
10. Perform such other duties as may be assigned.

Required Qualifications

Education:

- University degree in Social Sciences, Engineering, and International Development from an accredited university or institute.

Experience and Skills:

- At least 3 years of relevant work experience in the Socioeconomic field.
- Working experience with international organizations is an advantage.
- Background in social work, mental health, disability care, substance abuse recovery, geriatric care, and long-term care.
- Experience as a case manager.
- Good computer skills (MS Office, Internet).
- Good initiative and ability to plan and manage activities with limited supervision.
- Capacity to work under pressure and hardship environment.
- Personal commitment, efficiency, flexibility, and drive for results
- Ability to work harmoniously with colleagues from varied cultures and professional backgrounds.

Languages:

- Fluency in English and Arabic is required.

Behavioral Competencies

- Work prioritization and ability to multitask.
- Excellent interpersonal skills.
- Shares knowledge and experience.
- Positive, constructive attitude.
- Ability to work and act under pressure with discretion in politically sensitive environment with a minimum of comfort.
- Responds positively to critical feedback and differing points of view.
- Ready to work independently, under tight deadlines.
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability
- Ability to work in a multi-cultural team environment with a positive attitude.
- Highest standards of integrity, discretion, and loyalty.
- Strives for supportive working environment and positive working relationship.
- Focuses on result for the client and responds positively to feedback.

IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse

IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).

How to apply:

While this vacancy is open to both Internals and Externals, priority shall be given to qualified Internal applicants.

Interested candidates are invited to submit their applications via this link:

<https://jobs.my-soc.org/apply/20220824105335/v0xeIUtaAHN3WJzOqdgwpZiC9>

In order for an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:

From: 24.08.2022 to: 02.09.2022