

Open to Internal and External Candidates

Position Title	: National Liaison Officer (Durable Solutions)
Organizational Unit	: Transition & Recovery Division, TRD
Duty Station	: Baghdad – Iraq
Classification	: National Officer Category, “ NOB”
Type of Appointment	: Special Short Term contract (SST)
Duration of Appointment	: Six (6) months with possibility of extension
Closing Date	: 25 th Sep 2021
Reference Code	: SVN2022/IRQ/219

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged as well as the Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

Context:

Under the general guidance of COM, under overall supervision of the Head, Transition & Recovery Division, the direct supervision of the Durable Solutions Coordinators (RWG/DSTWG) and the Liaison and the Policy Officer Core Functions / Responsibilities, the successful candidate will be the principal interlocutor for the RWG/DSTWG with national, local authorities in Baghdad, Diyala, Anbar and Salah Al-Din and other relevant line ministries of the GOI the successful candidate will:

Core Functions / Responsibilities:

1. The successful candidate will be the designated focal point for returns in general in center south Iraq, focusing on coordination around returns, while also performing the liaison functions with the Government of Iraq's (GOI) Joint Coordination and Monitoring Centre (JCMC) and the Ministry for Migration and Displacement (MOMD), as well as other relevant line ministries of the GOI.
2. Develop plans and guidelines related to voluntary return and durable solutions for the center south region.
3. Coordinate the implementation of the IOM return and durable solutions project, and activities for the durable solutions network in the center south region.
4. Supervise staff seconded to JCMC and MOMD, as well as all staff in the area of responsibility.
5. Perform liaison functions for the RWG and durable solutions network, including establishing and maintaining contacts with key government and international actors in

the governorates of focus to enhance partnership, as well as other government agencies at national level and provide potential areas of collaboration.

6. Promote RWG objectives and priorities through formal and informal contacts with relevant government and international actors, and increase RWG's profile across the governorate of focus.
7. Coordinate between IOM field teams, JCMC, MOMD and RWG chairs to help identify entry points for RWG support and inform regular issues on returns.
8. Provide support to advocacy efforts and messaging, and alert on issues related to returns, camp closure and returns, new return instructions, assistance from government etc.
9. Represent RWG at governorate level Inter- Cluster Coordination group (ICCG), Governorate Coordination mechanisms (GCMs) and Governorate Return Committees (GRCs) to advocate on key return issues and promote inclusion of returns and durable solutions issues.
10. Liaise with thematic field return officers to obtain up to date information on return related issues, and inform national RWG, based on information from the field staff and partners, and the secondments at JCMC and MOMD.
11. Keep abreast of return related activities and needs across the governorates of focus and relevant line ministries, matters pertaining to IDPs and returnees, and regularly inform the RWG staff on key return issues.
12. Prepare briefing and background information as well as official correspondence to the government as requested by RWG, as well as weekly, monthly and ad hoc reports.
13. Conduct mapping at field level of humanitarian, recovery and development needs, response and gaps in key return areas based on data from the field, international partners and the government, and advise on priorities and areas to intervene.
14. Facilitate and organize joint field visits to areas of return, and provide operational guidance and coordination to return assessments, pilot projects to support return, return processes etc.,
15. Promote lesson learning by identifying and sharing best practices.
16. Perform other duties required by the Program Coordinator, and other senior managers in the reporting line for this position.

Qualifications.

Education

- Master's degree in Political Science, International Relations, International Law, Public Relations or a related field from an accredited academic institution with 2 years of relevant professional experience; or
- University degree in the above fields with 4 years of relevant professional experience.

Experience

- Experience in developing strategies, policies and guidelines on internal displacement.
- Demonstratable work experience in Iraq on displacement and forced migration issues.
- Proven knowledge and technical skills in return and reintegration programming.
- Excellent written skills and proven experience in drafting official correspondence is a must.
- Previous experience in coordination forums and working with government is an advantage.
- Sound presentation and communication skills/ ability to present in inter- agency and governmental forums is required.

- Work experience in liaising with governmental authorities, other national/international institutions and NGOs, as well as experience in the region is an asset
- Good interpersonal and communication skills and ability to present clear and concise information.
- Ability to work effectively and harmoniously with colleagues from varied cultures and professional backgrounds, ability to handle confidential matters, flexibility, tolerance and capacity to work in team
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Languages

- English and Arabic are required.
- Any other language is an advantage.

Required Competencies

The incumbent is expected to demonstrate the following values and competencies:

Values

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioural indicators *level 2*

Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.

- Fosters a sense of team spirit by developing a shared understanding, accountability and enthusiasm for the team's work.
- Displays a high level of cultural awareness, sensitivity to different ways of working and leverages individual strengths in order to build a better team.
- Shares credit for team accomplishments and ensures that the contribution of others is recognized.
- Helps create a positive team spirit, putting aside personal considerations to help the team achieve its goals.

Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.

- Produces high-quality results and workable solutions that meet clients' needs.
- Anticipates constraints, identifies solutions and takes responsibility for addressing critical situations.
- Monitors own and others' work in a systematic and effective way, ensuring required resources and outputs.
- Aligns projects with Organization's mission and objectives and demonstrates a good understanding of the impact of team's and own work on external and internal counterparts.

Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.

- Disseminates and shares knowledge openly and actively contributes to knowledge/network communities for topics relevant to area of expertise.
- Encourages knowledge-sharing across units/departments and ensures that knowledge is captured, recorded and disseminated appropriately.
- Builds networks for the effective communication and exchange of knowledge and ideas and puts others into contact with various sources of knowledge.
- Contributes to an environment that is conducive to innovation and learning.

Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.

- Proactively seeks responsibility in delivering towards the goals of the Organization.
- Plans and organizes work with a clear and deliberate focus, ensuring commitments are easily identified and progress is widely communicated.
- Stands by the actions of team or department, publicly accepting ownership.
- Takes responsibility of own shortcomings and those of the work unit, where applicable.

Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

- Speaks and writes clearly and effectively.
- Seeks to share information with others, with due respect for diversity and the confidentiality of specific sensitive information.
- Listens and seeks to understand without bias, and responds appropriately.
- Shares information and keeps others up to date; actively seeks others' views and ideas and respects their contribution.

IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse

IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).

Others

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa, and authorizations by the concerned Government, where applicable.

Only candidates residing in either the country of the duty station or from a location in a neighbouring country that is within commuting distance of the duty station will be considered. In all cases, a prerequisite for taking up the position is legal residency in the country of the duty station, or in the neighbouring country located within commuting distance, and work permit, as applicable.

Internals of the Organization and NMS candidates, as well as external female candidates, will be considered as first-tier candidates. This vacancy is also open to second-tier candidates.

The appointment is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment, accreditation, any residency or visa requirements, and security clearances.

How to apply:

While this vacancy is open to both Internals and Externals, priority shall be given to qualified Internal applicants.

Interested candidates are invited to submit their applications via a link:

<https://iraqdatacenter.iom.int/Vacancy/Apply/SVN2022IRQ219>

For an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:

From 08.09.2022 to 25.09.2022