

Open to Internal and External Candidates

Position Title : Hygiene promoter  
Organizational Unit : Migration Health Division  
Duty Station : Erbil – Iraq  
Classification : General Service Staff, Grade G3  
Type of Appointment : Special Short Term contract (SST)  
Duration of Appointment : Six (6) months with possibility of extension  
Closing Date : 02<sup>nd</sup> May, 2024  
Reference Code : SVN2024/IRQ/114

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

*IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged as well as the Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.*

**Context:**

Under the general supervision of the Chief Migration Health Officer (HAP) and Under overall supervision of the Migration Health Officer (HAP) and the direct supervision of Senior Migration Health Nurse , the Crowd control clerk/ Hygiene Promoter shall be responsible for implementing hygiene promotion activities for refugees at health assessment centers and transit centers as well as perform crowd control duties

**Core Functions / Responsibilities:**

1. Support implementation of health promotion activities in close coordination with the nurse and other MHD colleagues.
2. Perform Health and Hygiene Promotion and education session to the refugee clients upon arrival at MHD/Transit Centre (TC).
3. Conduct family to family visit on the daily basis at TC and encourage family member to fully participate in hygiene promotion campaign.
4. Implement hygiene activities to parents and children to help them acquire safer hygiene behaviours

5. Assist Routine check of the accommodation and thorough inspection after meals and to ensure no leftover food is taken to the rooms.
6. Closely supervise on food preparation.
7. Provide selection mission support, exit permit support and/or interpretation services for individuals at the airport, in transit centers, camps, consolidation points and third-party facilities or during transport by air, ground or water.
8. Ensure all hand washing facilities provided are properly used.
9. Daily monitor of toilet cleanliness, usage and maintenance notification as needed.
10. Ensure enough water for drinking, hand washing, and other use are available and report at once when needed.
11. Ensure proper crowd control at the medical facility for all MHD activities.
12. To perform duties as interpreter when required.
13. Any other duties as assigned by the supervisor.

#### **Qualifications;**

##### **Education**

- University degree in a related field from accredited academic institution with 1 years of relevant professional experience
- Completed High School degree from accredited academic institution with 3 years relevant professional experience.

##### **Experience**

- Good knowledge of Microsoft tools (Excel, PPT, Word)
- Excellent inter-personal communication;
- Capacity to work as part of a team, to handle stressful situation and sometimes hostile environments;
- Capacity to respect deadlines;
- Ability to work diplomatically, with empathy and tact. Sensibility to and ability to work with people from diverse backgrounds are essential skills;
- Good negotiation skills and problem-solving skills, good organization and explicit writing skills;

## Skills

- Good knowledge of Word, Excel and Internet.
- Strong interpersonal and communication skills.

## Languages

- Fluency in English, Kurdish and Arabic are required;
- Any other language is an advantage.

## ***Required Competencies***

The incumbent is expected to demonstrate the following values and competencies:

### Values

- Inclusion and respect for diversity respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintain high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

### **Core Competencies** – behavioural indicators *level 1*

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

**IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse**  
*IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).*

### ***Others***

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa and authorizations by the concerned Government, where applicable.

Only candidates residing in either the country of the duty station or from a location in a neighbouring country that is within commuting distance of the duty station will be considered. In all cases, a

prerequisite for taking up the position is legal residency in the country of the duty station, or in the neighbouring country located within commuting distance, and work permit, as applicable.

***How to apply:***

While this vacancy is open to both Internals and Externals, priority shall be given to qualified Internal applicants.

Interested candidates are invited to submit their applications via a link:

<https://iraqdatacenter.iom.int/Vacancy/Apply/SVN2024IRQ114>

For an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

***Posting period:***

From 18.04.2024 to 02.05.2024