



Organization or Agency: **International Organization for Migration (IOM)**
Position Title: **Senior Information Management Associate (Web Developer)**
Organizational Unit: **Peacebuilding and Stabilization Division**
Duty Station: **Erbil- Iraq**
Type of Contract: **Sub-Contract to Stars Orbit Consultants and Management Development**
Grade: **Equivalent to G6**
Duration of Appointment: **Six (6) months, with possibility of extension subject to satisfactory performance and funds availability**
Closing Date: **24 January 2025**
Reference Code: **CFA2024/IRQ/283**

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged, as well as the internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, the internal candidates are considered as first-tier candidates.

Context/Reporting line:

Under the general guidance of the Senior Programme Coordinator (Peace Bldg &Stabl), the overall supervision of the Return and Reintegration Programme Officer, and the direct supervision of the Information, Counselling, and Referral System Officer in close coordination with the Information Management Department, the successful candidate will develop web-based case management system, to be used by IOM and other humanitarian actors, adhering to IOM's data protection standards and principles. Upon completion, support the set up the system to the Iraqi government. He/she is expected to use the following languages and applications; C# .NET MVC, JQuery, JavaScript and SQL Server which will be used by the mission and mission' government partners, along with other potential tools aiming to enhance processes within the mission.

Core Functions / Responsibilities

System Development and Design

1. Develop, customize, and maintain case management software of ICRS to support tracking the provision of service to Iraqi returnees from NES inside J1 and Area of Return.
2. Design and implement data workflows that facilitate data integration from multiple sources (internal and external) and ensure data accuracy and consistency.
3. Establish user-friendly interfaces for data entry, management, and extraction in coordination with program teams and other humanitarian and governmental actors.

Data Security and Compliance

4. Implement data security protocols, in compliance with data protection standards and best practices.
5. Develop access control measures to safeguard sensitive data and ensure appropriate user permissions.

System Optimization and Troubleshooting

6. Regularly monitor data systems' performance, identifying and troubleshooting issues to improve system functionality and reliability.
7. Conduct system testing, debugging, and regular updates to ensure the stability and efficiency of data management systems.

Training, Documentation and Set up

8. Provide training to IOM Iraq staff and program team members on using data management tools and systems.
9. Draft and maintain comprehensive documentation of system design, workflows, and user manuals to facilitate knowledge transfer and ease of use.
10. Set up the system for the government counterpart, and ensure it is functional.

Data Visualization

11. Analyze the collected data using Power BI and share it with relevant stakeholders.
12. Support preparation of monthly report.
13. Perform other duties as may be assigned.

Required Qualifications

Education:

- Bachelor's degree in computer science, Information Management, or a related field or other related technical fields from an accredited academic institution with 4 years of relevant professional experience; or
- Completed High School diploma from an accredited academic institution with 6 years of relevant professional experience in the above fields.

Experience and Skills:

- Proven skills in using C# .NET MVC, Entity Framework and SQL programming with at least 2 years of experience.
- Experience in systems analysis and development, data modelling
- Experience in deploying web applications with though Plesk and FTP or other means of deploying for .Net web applications.
- Experience in project development and management.
- Experience in implementing and using Token based Authentication, Identity providers and SSO.
- Experience in implating and using API.
- Experience with developing web tools, systems and applications using Microsoft Visual Studio and SQL Server specifically using MVC and entity framework.
- Proficiency in the development of applications using MVC C# .NET, JQuery, Javascript, Bootstrap CSS, MS SQL Server 2017 and above, GitHub and Azure DevOps for source control.
- Proficiency in developing and implementing visualization reports/dashboards with PowerBI.
- Anticipates and prepares response to changing IM needs of the relevant organizational unit.
- Personal commitment, efficiency, flexibility, drive for results.
- Ability to work with large amounts of data and information.
- Capacity to work effectively and harmoniously within a team of colleagues from varied cultures and professional backgrounds.
- Ability to work independently and proactively.
- Excellent communication and interpersonal skills.
- Ability to work effectively and harmoniously with colleagues from varied cultures and professional backgrounds.
- Previous work in UN or International Organization an advantage

- Ability to meet deadlines and work under pressure.
- Good level of computer literacy.
- Personal commitment, efficiency, flexibility, drive for results
- Ensures application of institutional financial policies and guidelines
- Advocates incorporation of financial considerations into processes and procedures
- Effectively applies knowledge of relevant financial discipline.
- Develops / follows internal control procedures to prevent fraud and mismanagement.

Languages:

- Fluency in English, Kurdish and Arabic is required.

Competencies

■ The incumbent is expected to demonstrate the following values and competencies:

VALUES - All SOC staff members must abide by and demonstrate these five values:

Inclusion and respect for diversity: Respects and promotes individual and cultural differences. Encourages diversity and inclusion.

Integrity and transparency: Maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.

Professionalism: Demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Courage: Demonstrates willingness to take a stand on issues of importance.

Empathy: Shows compassion for others, makes people feel safe, respected and fairly treated.

CORE COMPETENCIES - Behavioural indicators – Choose a level.

Teamwork: Develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.

Delivering results: Produces and delivers quality results in a service-oriented and timely manner. Is action oriented and committed to achieving agreed outcomes.

Managing and sharing knowledge: Continuously seeks to learn, share knowledge and innovate.

Accountability: Takes ownership for achieving the Organization’s priorities and assumes responsibility for own actions and delegated work.

Communication: Encourages and contributes to clear and open communication. Explains complex matters in an informative, inspiring and motivational way.

IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse

IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).

How to apply:

While this vacancy is open to both Internals and Externals, priority shall be given to qualified Internal applicants.

Interested candidates are invited to submit their applications via this link:

<https://jobs.my-soc.org/apply/20241222102345/sqOI1DtNhvjiE289xcH0zuqTf>

In order for an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:

From: 14 January 2025 to: 24 January 2025