



Organization or Agency:	International Organization for Migration (IOM)
Position Title:	National Durable Solutions Officer
Organizational Unit:	Return and Recovery Unit
Duty Station:	Erbil or Baghdad (Roving)-Iraq
Type of Contract:	Sub-Contract to Stars & Orbit
Grade:	Equivalent to NOA
Duration of Appointment:	six (6) months, with possibility of extension subject to satisfactory performance and funds availability
Closing Date:	22nd December 2021
Reference Code:	CFA2021/IRQ/318

IOM is committed to a diverse and inclusive environment. Applications from qualified female candidates are especially encouraged, as well as the internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, the internal candidates are considered as first-tier candidates.

Context/Reporting line:

The Return and Recovery Unit (RRU) within IOM Iraq works to remove the initial obstacles to Internally Displaced Persons (IDPs) return and reintegration in Iraq's post-conflict areas and lay the foundation for longer-term recovery, economic development and reconstruction in general. Under the General guidance of the Head, Return and Recovery Unit, the overall supervision of the Senior Programme Coordinator for Durable Solutions and Community Engagement and the direct supervision of the Programme Coordinator for Durable Solutions in close coordination with the National Durable Solutions Officers and Community Engagement Programme Officer, the Roving National Durable Solutions Field Officer is responsible for supporting the implementation on the ground of all activities related to the durable solutions interventions in areas of displacement and in areas of return or relocation.

The position is based in Erbil or Baghdad office, with at least 60% of time spent roving across governorates based on operational needs.

Core Functions / Responsibilities

1. Support the roll out of tools related to operations particularly in areas of origin to ensure the quality-controlled implementation of multi-sectoral programming including shelter, protection, livelihood, and infrastructure interventions.
2. Support operations field teams in the operationalization of methodologies and tools to implement durable solutions related interventions and ensure coherence in the implementation across all regions, particularly in relation to community resource centre activities.
3. Support the roll out and monitor the implementation of standards and procedures, for the return, relocation, and local integration programming. Support community resource centre staff in designing and implementing service mappings, referral pathways, and information provision services.
4. Provide guidance on and support community centre staff in conducting post-returns monitoring, including conducting data quality-checks and implementation of referrals for identified cases.
5. Ensure staff capacity building, developing material and field plans to ensure quality control.
6. Assist in the development and implementation of all operational activities by providing technical support to operations teams in selected areas across the country.
7. Ensure a presence in field locations when durable solutions programme interventions are being implemented, as for example during return movements, in areas of origin following return movements to ensure the necessary follow up, monitoring and service provisions takes place in line with technical standards.

8. Regularly visiting project sites and meeting with staff as required to develop a solid understanding of issues and challenges in each region, and to ensure a timely implementation of activities in line with standards of quality.
9. Support field-based teams in the identification of needs, issues and challenges, report on existing and planned interventions and resources, and analyze desired impact of project activities.
10. Support operations teams to conduct assessments, support and monitor activity implementation based on displacement and trends in progress to durable solutions.
11. Ensure close correspondence with relevant IOM colleagues for the coordination and implementation of returns and durable solutions related interventions in the assigned area.
12. Support remote activity monitoring utilizing systems and tools developed.
13. Through relationships with affected populations and network of partners stay abreast of political, social, economic, and cultural developments that have an impact on programming, whilst remaining fully informed about community structures and power dynamics within respective communities through the development of strong links with communities and relevant stakeholders.

Specializations:

1. Demonstrated experience in community-based interventions and project management.
2. Works effectively with local authorities, stakeholders, beneficiaries, and the broader community to advance strategic objectives.

General Expectations of the Post:

1. 1. Expected to be in communities 4-5 days per week and to travel across different governorates at least 60% of the time.
2. 2. Ability and motivation to travel to communities within governorate on a daily is a must
3. 3. A strong commitment to community-based services.

Technical

4. Demonstrable skills in engaging with communities, with vulnerable individuals as well as with other stakeholders, facilitating community consultations, surveys, assessments, as well as community outreach activities.
5. Good understanding and proven experience in working with vulnerable population and in conducting referrals in line with protection standards.
6. Previous work in the return/camp setting in Iraq and/or in social cohesion, peacebuilding or community stabilization activities is an advantage.
7. good communication, interpersonal and organizational skills.
8. ability to draft clearly and concisely.
9. demonstrated gender awareness and gender sensitivity

Required Qualifications

Education:

- University degree in social sciences, humanitarian studies, law or any relevant department to the scope of work from an accredited academic university or institute.

Experience and Skills:

- Minimum 2 years of relevant work experience in social cohesion /community stabilization, protection, camp management, community engagement or MHPSS.
- Demonstrable experience in providing technical support and in managing people and teams.
- Excellent organizational, communication, coordination, and time-management skills.
- High ability to interpret, analyze, and synthesize information in a fast-paced environment.
- Ability to productively work under pressure and circumstances of insecurity.
- Excellent reporting skills, reliability, flexibility, commitment, and patience.
- ability to work effectively and harmoniously with colleagues from varied cultures and professional backgrounds.

- ability to work under pressure.
- Proficiency in MS Office applications, including Word and Excel, internet explorer and ODK.
- Ability to gain trust and build relationships with co-workers, communities, and authorities.

Languages:

- Fluency in English, Kurdish and Arabic is required.

Behavioral Competencies

- Work prioritization and ability to multitask.
- Shares knowledge and experience.
- Positive, constructive attitude.
- Ability to work and act under pressure with discretion in politically sensitive environment with a minimum of comfort.
- Responds positively to critical feedback and differing points of view.
- Ready to work independently, under tight deadlines.
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability
- Ability to work in a multi-cultural team environment with a positive attitude.
- Highest standards of integrity, discretion and loyalty.
- Strives for supportive working environment and positive working relationship.
- Creates a respectful office environment free of harassment, retaliation, and promotes the prevention of sexual exploitation and abuse (PSEA).
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IOM IN/234 - Policy and Procedures for Preventing and Responding to Sexual Exploitation and Abuse

IOM has a policy of zero tolerance of sexual exploitation and abuse (SEA) by IOM staff members and the employees or any other persons engaged and controlled by IOM Contractors. The staff members and all contract type holders shall protect against and prevent sexual exploitation and abuse (PSEA).

How to apply:

While this vacancy is open to both Internals and Externals, priority shall be given to qualified Internal applicants.

Interested candidates are invited to submit their applications via this link:

<https://jobs.my-soc.org/apply/20211208112142/LARaPWcwiVZUJMTKQbp40xqsE>

In order for an application to be considered valid, IOM only accepts online profiles duly completed. Only shortlisted candidates will be contacted.

Posting period:

From: 08.12.2021 to: 22.12.2021